



HARD · LEVEL

**HARDLEVEL
ENERGIAS
RENOVÁVEIS S.A.**

03

Quality, Environment and
Sustainability Policy

POLICY

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Hardlevel Commitments:

Hardlevel is aware of the commitment made to its customers in the Trading & Sales of Used Cooking Oil sector. Thus, Hardlevel established in its organization a Quality & Environmental Management System based on the UNE-EN-ISO 9001:2008; UNE-EN-ISO 14001:2004 e ISCC-EU.

The policy is exposed to the public and provides a framework for the establishment and review of the following objectives:

- Ensure that the services provided are sustainable, reliable and comply with applicable laws, specifications, standards, codes and conduct;
- Establish training programs that suit the company's work and allow the development of the qualifications of its workers;
- Maintain permanent contact with customers and suppliers with the goal of increasing collaboration and continuous improvement of products and services, in terms of Quality and Environment;
- Include and motivate company employees and, if applicable, those working on behalf of Hardlevel, with the aim of encouraging their participation in the management and development of the Quality and Environmental Management System implemented;
- Comply with the legal requirements applied to all existing activities, the appearance of new services or changes that take place, as well as other requirements that are subscribed;
- Adopt measures for continuous improvement in the effectiveness of the System and Prevention of Environmental Impacts and Deviations in Quality and Environment, always according to the real possibilities of the company.